

THErapy SERVICES, LLC  
Patient Intake Packet

ATTENDANCE POLICY

Your physician prescribed therapy to help reduce or eliminate your symptoms. Your participation is essential to make this possible. It is necessary for you to attend therapy on a consistent basis as prescribed by your doctor. If your attendance does not follow the physician's orders as prescribed, progress will be minimal and we may be unable to justify continuing therapy.

If you are the parent/caregiver for the patient, we ask that you please stay on premises (in the building or parking lot) while the patient is attending therapy. We encourage you to watch them during therapy, in the treatment room or within our observation rooms. However, if you have an emergency and must leave, please ensure the office staff and/or therapist has your cell phone number.

CANCELLATIONS

We value our therapists' time as much as we value yours. If you are unable to keep an upcoming appointment, we require you inform us of your cancellation/rescheduling a minimum of 48 hours before the appointment.

If you cancel three times within 48 hours of the appointments (including multiple appointments within the same day), we may have to place your treatment on a temporary 30-day hold.

NO CALL / NO SHOWS

If you do not show up for your initial evaluation or any appointments without notifying us in advance, any future appointments may be removed from the schedule until we hear from you.

Patients discharged due to not adhering to the attendance policy may return after 90 days with a new prescription from your doctor.